

Confidentiality



DCS is a confidential service. This means that DCS will not disclose any information outside of the DCS without your express consent.

The DRC casework team will always be told whether a case has settled or not. If both parties agree, DCS will also send them a copy of the Outcome Form that details the Agreements reached.

Both parties must be able to speak freely in order to fully address the issues and reach Agreements. Any information offered or action taken remains within the conciliation process.

If you want to share anything disclosed in conciliation with an external party this must be agreed first with the other party.

In relation to any future court proceedings, information from conciliation is confidential. This means that information communicated during conciliation cannot be used in any future court proceedings without the permission of the person who disclosed it.